

MokaFive™ Suite

Service Provider Edition

Scalable, multi-tenant desktop-as-a-service platform.

“What MokaFive brings to the table is an easier way to not only manage and control the desktop infrastructure but a way to simplify or streamline the various desktop configurations we need to manage throughout our environment. Instead of providing multiple solutions for a wide range of responsibilities, MokaFive can be that one solution that extends across the board.”

—Support Manager,
University Administration

“We are investing in MokaFive for clear business objectives related to increased productivity for our end users and visibility when recruiting and not just the cost savings associated with improved manageability.”

—CIO,
Prominent Legal Firm

MokaFive Suite Service Provider Edition offers a full, multi-tenant platform enabling service providers to offer desktop management from the cloud.

With MokaFive, service providers can now manage, update and provision distributed virtual desktops for multiple tenants—and do it all as a managed service. The Service Provider Edition is ideal for outsourced desktop management providers that support organizations with hundreds to thousands of users.

Benefits for service providers.

Lower your operating expenses for desktop support by simplifying desktop management and reducing helpdesk calls and resolution times.

Scale to hundreds of thousands of users, and thousands of customer tenant accounts, with full visibility and control from a single, easy to use console.

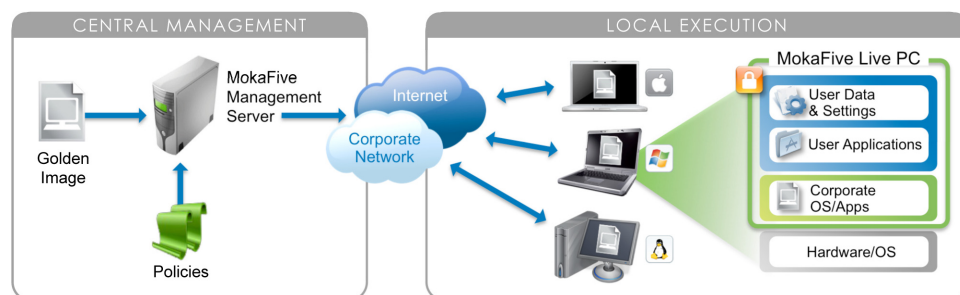
Simplify infrastructure with minimal up-front investment—no need to build out infrastructure to provide desktop management.

Benefits for your customers.

Eliminate phone calls from customers about slow, frozen, or infected desktops.

Enable the mobile workforce to be productive wherever they are, on any device, while ensuring corporate data is secure and protected.

Provide a hassle-free desktop experience, consistent on Windows, Mac, and bare metal.



MokaFive™ Service Provider Overview

Product Components

MokaFive Management Server

Allows you to centrally control all of your tenants users, images and policies. This infrastructure is lightweight, secure, and scales to support thousands of users in many locations. It fully integrates with Active Directory (AD), so users can login with their AD credentials, and you can target existing AD groups with images or policies. A robust set of reports and dashboards allows you to always see exactly what's going on.

MokaFive Creator

An authoring tool for creating desired LivePC images. MSPs also use the MokaFive Creator to capture application, patch, and policy updates to existing LivePCs. The LivePCs can be uniquely branded to include corporate colors, logos and taglines. MSPs publish new and updated LivePCs to the Management Server for easy distribution.

MokaFive Player

Allows users to run multiple LivePCs irrespective of, and in complete isolation from, the underlying operating system or bare metal. LivePCs can run securely on any personal or unmanaged device. MokaFive Player can be downloaded from a link or distributed pre-loaded on a USB key, phone, or a corporate laptop.

For corporate-owned machines, BareMetal Player installs directly on bare metal hardware. This maximizes performance and security of the LivePC, and allows you to avoid managing a host OS. You can use the same images and MokaFive controls the entire software stack of the machine.

What is a LivePC?

MokaFive's virtual desktop is called a LivePC. LivePC images update dynamically and automatically, work anywhere and can be deployed quickly. The MokaFive solution runs LivePC images locally on standard client hardware or bare metal, not on servers in the datacenter, so MSPs can deploy quickly with minimal investment in infrastructure.

How MokaFive improves your operational efficiency.

Simplified QA process

Standardize on a single golden image, and move from managing thousands of desktops to just one, while allowing users to customize the desktop as needed.

Rapid provisioning

Quickly create new tenants to onboard new customer accounts in a matter of minutes, and deploy new desktops to their users within hours.

Reduced helpdesk costs

MokaFive desktops are always current with latest patches, and can't be corrupted by users, which means fewer helpdesk calls to you. The mean time to resolution for a catastrophic failure from malware or user error is less than 2 minutes through rejuvenation. Our customers have told us that MokaFive has reduced their helpdesk support costs by 60%.

Reduced data back-up requirements

With MokaFive, there is no need to back up the desktop image itself. Back-up is only needed for user created data on the end-point. This translates to smaller storage infrastructure and lower bandwidth requirements.

Enterprise Ready Management

Scalable Infrastructure. Gain the benefits of virtual desktops without a significant capital investment.

Maximum Security. Keep sensitive corporate data safe with enterprise-class encryption and signature checking.

Active Directory Integration. Tie the MokaFive management server closely to Active Directory to authenticate users against their existing accounts.

Rich Client Experience

Cross Platform. Enable users to run virtual desktops on a broad set of platforms such as Macintosh, Windows 7, Windows XP, Windows Vista, or bare metal.

Self-healing. Provide users the ability to recover from failures by simply restarting their LivePC which reverts the system and data to their original pristine state.

Efficient Deployment

Simple Install. Stand up the backend infrastructure within a few hours.

Rapid User Provisioning. Quickly provision all users with the MokaFive solution by providing a pre-installed USB key or download link, or using software distribution tools.

Policy-based Control

Rich Policies. Control all aspects of the desktop environment with policies for security, access control, peripheral usage, personalization, and network configuration.

Remote Revoke and Kill. Remotely terminate a LivePC on a lost or stolen laptop, keeping corporate information safe.

Personalized Computing

User Personality Persistence. Enable users to customize their environment with their data, settings and applications.

Invisible Updates. Update users' systems in the background while maintaining user personality and domain information.

HOST DESKTOP REQUIREMENTS

WINDOWS REQUIREMENTS

- Windows 7, XP, or Vista with SP2 or greater
- Administrator privileges for initial installation

MAC OS X REQUIREMENTS

- Intel-based Mac OS X 10.5 or 10.6
- VMware Fusion 3.1.1 pre-installed
- Administrator privileges for initial installation

CLIENT HARDWARE

- 1.6 GHz processor or faster (dual core recommended)
- 2 GB RAM (4 GB recommended for Windows 7 images)
- Hard drive with at least 8 GB of free space
- Video display resolution of 1024 x 768 or higher
- Also 64-bit capable CPU for bare metal client hardware

ENTERPRISE SERVER REQUIREMENTS

- 2.0 GHz dual-core CPU or better
- 4 GB or greater RAM
- 120 GB free hard drive space
- Windows Server 2008 SP2 or R2
- Java 1.6 installed

PORTABLE DEVICE INSTALLATION

- 8 GB or greater drive capacity (USB flash storage or HD-based)
- FAT (not HFS) file system formatting



For more information: contact MokaFive at 650.980.0960 or visit www.mokafive.com

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